

DefendaStrip FAQ's

Where can I use DefendaStrip products?

The Flex and Rise can be fitted on a wide range of surfaces - walls, fences, gates, roofs, pipes, windowsills, CCTV columns or anywhere else where trespassing is a potential issue. Please see below for guidance on height restrictions. Our handy comparison chart will help you decide which product will be most suitable for your problem area.

Are they easy to fit?

Yes! Our Installation guides for both the Flex and Rise will show you exactly what you need in terms of fixings for different surfaces.

If you have any questions please contact us on info@defendastrip.co.uk or 01424 400805 and we will do our best to advise you.

Do I need warning signs?

We recommend when fitting DefendaStrip® products that warning signs, such as the ones we supply in our online shop, should be displayed clearly and in accordance with any relevant regulations. When deployed on a linear run, signage should be placed at regular intervals of around 3m so they are clearly visible. Our signage conforms to BS ISO EN 7010: 2011.

What is my legal liability when fitting the Flex or the Rise?

It is strongly recommended that warning signage is displayed clearly and at regular intervals to limit liability.

It is generally accepted that any perimeter security measures are best employed at a minimum height of 2 metres, and due care and attention is paid to any local, special conditions or obligations particularly when installing adjacent to a public highway. It is advisable to contact your Local Authority if you feel you would like further guidance.

Will DefendaStrip products tolerate any weather or temperature?

Our stock products contain a UV additive to Southern European level. For other areas of the world we can change the UV level to suit (subject to an MOQ).

It is important that the maximum temperatures of the environment in which they are fitted fall within the temperature range of -20°C to +40°C. We cannot guarantee the lifespan and efficacy of the products if they are fitted where the temperature falls outside of this range.

How do I work out how much I need?

Measure the length of the perimeter surface you wish to install our product/s on and divide by the length of the chosen product (see product data specification sheet for this information).

Flex strips can be placed end to end to form one continuous strip, or side by side to cover a wider area. They can be modified to fit awkward areas and angles, or if the width needs adjusting, use a Stanley blade or similar to carefully shape or trim the strip/s to the required size.

The Rise lengths can be cut to size with a sharp hand or circular saw and fitted horizontally or vertically.

If you would like some assistance, please get in touch.

Do DefendaStrip products come with a guarantee?

We guarantee our products for 6 months. This is subject to normal usage, fitting within the recommended temperature range and the fitting of the product being carried out to a suitable standard. Poor workmanship and usage of substandard or unsuitable fixing products will invalidate the guarantee.

What happens if I change my mind and want to exchange or return my order?

Please see our Refunds and Returns Policy, or our full Terms and Conditions for information on exchanges and returns.

I can't find the colour I want on the website - can I place an order for a special colour?

Our standard colours for the Flex and the Rise are black, grey, green and brown. However, we are often asked to supply strips that are sympathetic to the surrounding environment. You can place an order for any RAL colour but please note your order will be subject to a minimum order quantity which will be confirmed upon enquiry. Prices for custom colours are available on request.

What does your Secured by Design accreditation mean?



The DefendaStrip range is accredited by Secured by Design and meets police-preferred specification. Certification gives quality assurance and products must be subjected to rigorous testing before being awarded the accreditation. Please see www.securedbydesign.com for more information.